



Nonprofit Sustainability in Times of Uncertainty

Staunton Farm Foundation Rural Behavioral Health Conference September 25, 2025





Introductions

Jon Hoffmann - Director, Assessment & Navigation, Elevate NP

Kate Sphar – Principal, Kate Sphar Consulting LLC





What is Elevate NP?

We are creating a **stable**, **connected and accessible network of capacity-building resources** that builds on existing assets, fills gaps in service and connects nonprofit organizations to high-quality, effective solutions to maximize their community impact.







- Challenges post-COVID: staffing, technology, adaptation
- Current uncertainty: government funding, economic strain, philanthropic funding
- Mental and behavioral health impacts: demand for services, individual and community wellbeing
- Provider impacts: uncertainty in financial, operational and programmatic health of providers and organizations







- 85% expect service demand to increase in 2025.
- **36%** ended 2024 with an operating deficit, the highest in 10 years of survey data.
- 86% said high costs due to inflation have impacted their organizations and clients.
- **52%** have 3 months or less cash on hand, and 18% have one month or less.
- 84% of respondents with government funding expect cuts to that funding.

Source: Nonprofit Finance Fund 2025 State of the Nonprofit Sector Survey Results





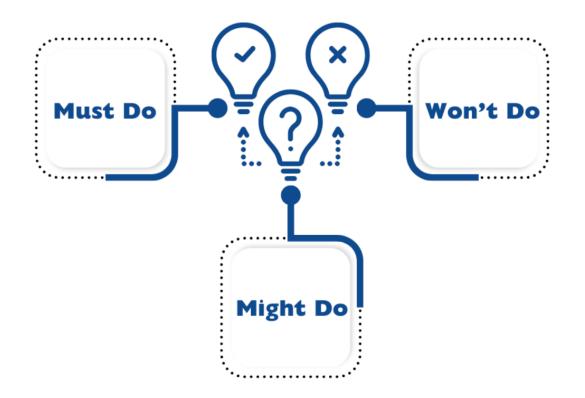


Some Tools for Planning in Tumultuous Times





What do we do? A starting point

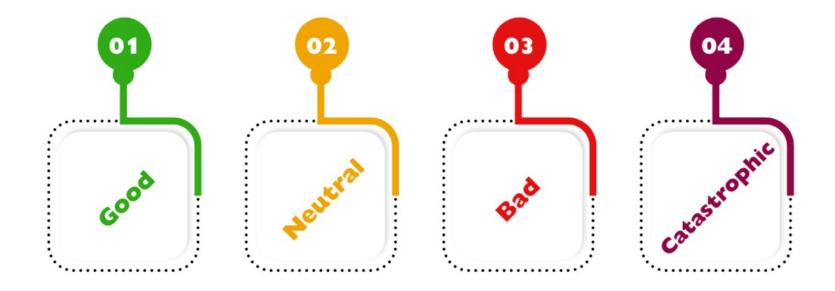




© 2025 LaPiana Consulting

Scenario Planning







© 2025 LaPiana Consulting

Steps to Scenario Planning



- Identify key drivers high importance, high risk
- Develop and model scenarios best, neutral, bad, catastrophic
- Create a portfolio of actions what steps should we take to manage against each scenario?
- Determine key trigger points when will we take action?
- And then... continuous iteration



EXAMPLE

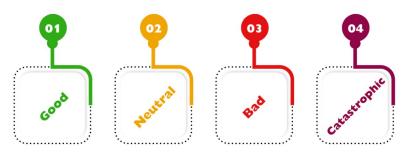


Mental health advocacy agency: Drivers

- Government funding
- · Regulatory shifts around telehealth, licensing, etc.
- Philanthropic giving patterns (foundations, individuals)
- Community attitudes toward mental health
- MH workforce shortages, burnout
- Technology's role in screening, diagnosis, treatment



Possible Scenarios





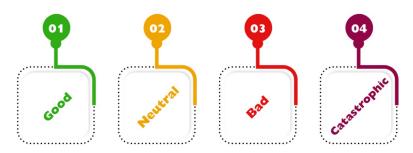
Scenario 1: Good – An organization's staff and supporters rally together against a common threat. Buoyed by additional funding and public support, the organization can invest in deepening or expanding its work.

Scenario 2: Neutral – An organization that experienced double-digit year-on-year growth from 2020 to 2024 might find itself stalled. Funders may reduce support as the organization's work may no longer be top of mind for a large swath of the public, but it faces no overt attacks.



Possible Scenarios





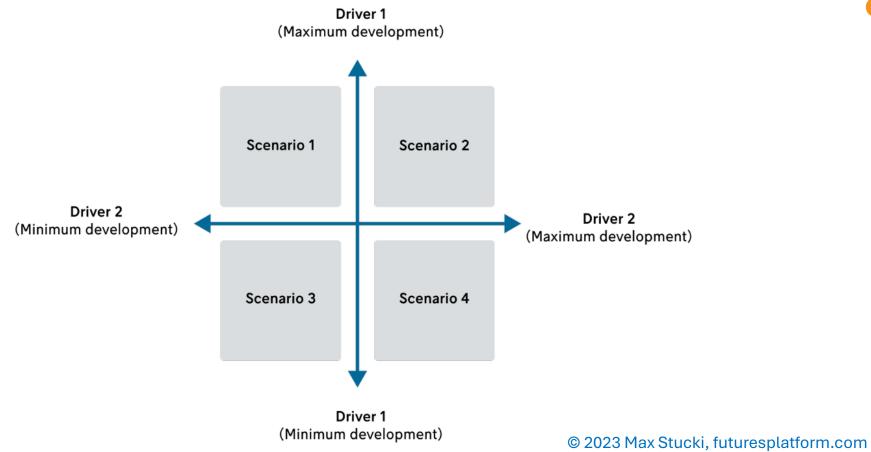
Scenario 3: Bad – Funders either divert resources to new, higher priority issues or retreat from support of an organization's work under political or social pressure. There is pain here, for sure – possibly layoffs and program closures – but the organization will survive.

Scenario 4: Catastrophic – In this scenario, an all-out attack on an organization threatens its survival. A major public funding source could be gutted, philanthropy could turn away from the issue under political or social pressure, or a legal challenge could threaten its existence.



Multi-Variable Scenario Planning: the 2x2 Matrix





Multi-Variable Scenario Planning: the 2x2 Matrix

Philanthropic funders remain supportive

"Business as usual"
Focus on core operations and implementing strategic plan

Identify affected partners Collaborative media & legal response Play for community support

Policy

threats are

real

Policy threats are theoretical

Reduce identified operating expenses (rent, attrition without backfill, ancillary services)

Maintain core services

Play for community support Reduce identified operating expenses (rent, attrition without backfill, ancillary services) more aggressively

Philanthropic funders pull back





Making Hard Choices



Making Hard Choices

- 1. Stay Independent Org continues to operate as an independent entity and makes changes to the program model. Changes need to be evaluated to determine if they can reach the threshold to solve a structural operating problem.
- **2. Change** Find a partner for a shared services model or a more extensive affiliation that would create significant changes in revenue and expense dynamics and would allow org to continue to deliver on its mission.
- 3. Sunset Consider if org has served its purpose and how to honor the organization's history and community impact through transfer of program elements and/or remaining assets.

Elevate NP of SWPA



Affiliation & Collaboration

- Collaboration Often programmatic
- Administrative Consolidation/Shared Services Finance
 & accounting, human resources, IT, etc.
- Organizational Integration mergers, subsidiary relationships, etc.; when both programs and cultures are compatible



Why do nonprofits collaborate?



Organizational efficiency – accomplishing more with fewer resources

Organizational effectiveness – greater ability to advance mission

Broader social & systems change – leveraging impact within the context of a larger effort





Identifying Partners



TRUST!

Complementary strengths

Common mission

Communication

Transparency

Fairness

Unselfishness

Acceptance

Forgiveness







Beginning the Conversation

- Be clear about your goals
- Know your must do's and won't do's
- Listen
- Look for common ground
- Be openminded to the possibilities

Remember, building trust takes time.





Planning for Collaboration



- Define desired outcomes: What do we want to accomplish through collaboration? What would success look like?
- **Identify partners:** Do we share similar values? Is there potential for mutual benefit? Do we trust each other?
- Inventory existing resources: What do we bring to the table? What can we build upon that will help us accomplish our goals?
- **Examine other models:** What promising practices can we identify from others who have collaborated? What model helps us achieve our desired outcomes?
- Structure and implementation: Form should always follow function.
 Determine what is needed to support start-up and ongoing operations.

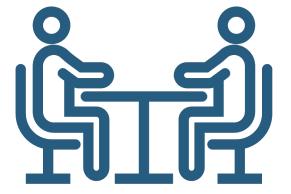








- TRUST!
- Values
- Clarity of purpose
- Communication
- Defined process
- Clear measures of success
- Do your homework
- Discuss the hard issues









Coming soon from Elevate NP



Assessment



Navigation



Finance and Fundraising Support



Strategic Change







- NFF Nonprofit Sector Survey 2025
- LaPiana "Nonprofit Scenario Planning in an Age of Chaos"
- Bridgespan Group Scenario Planning Toolkit
- 2x2 Scenario Planning Matrix
- Nonprofit Collaboration Toolkit







